

## PRODUCT WARRANTY

### Ceramic Cutlery & Kitchen Tools

KYOCERA advanced ceramic cutlery, kitchen tool products, cookware and travel mugs are manufactured to the highest level of quality standards and are fully warranted to be free of defects in material and craftsmanship. Our warranty does not cover damage caused by improper use or accidental damage to the product. Our warranty does not cover normal wear and tear from use of the product. Scratches to the interior and exterior of cookware are not considered a manufacturer defect.

With normal use and proper attention to the care and safety use instructions, Kyocera products should provide you with lasting performance. Sharpening service and repair is not a part of the warranty, but can be obtained through our authorized service provider, Eversharp. Contact Eversharp directly at [www.eversharpknives.com](http://www.eversharpknives.com) or 866-797-0555.

Some products claimed as defective must be returned for inspection. Expenses associated with the return of the product to Kyocera are your responsibility. All knives must be securely wrapped in bubble wrap or paper and sent in a sturdy box. If the product is found defective, we will repair or replace it at our option.

Any defective product that is no longer available or cannot be repaired will be replaced with a comparable product at our discretion. **This warranty extends only to the product's original purchaser, U.S. and Canadian residents only.**

To process a warranty claim, please visit <https://cutlery.kyocera.com/warranty-policy>

Or reach our customer service desk at [resharp.warranty@kyocera.com](mailto:resharp.warranty@kyocera.com) with the **subject line - warranty claim**, attach a photo of your knife(s) with a description of your claim so that we can best assist you. You can expect a response within 2-5 business days.

THE ABOVE WARRANTY IS EXCLUSIVE AND KYOCERA MAKES NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, REGARDING THE PRODUCT OR RELATING TO ITS QUALITY, PERFORMANCE, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE AND KYOCERA DISCLAIMS ALL SUCH OTHER WARRANTIES. KYOCERA SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE. IN NO EVENT WILL KYOCERA'S LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.